



Date: 4/28/10

To: Whom It May Concern

Re: Ridge Construction/Chris Ridge

I am writing this letter in regards to our experience with Chris Ridge and Ridge Construction. My Father in Law and I own/run Riddles Supermart in Hull Massachusetts. We had a very difficult project for Chris and his team to take on. It was a 2.1 million dollar addition to our already established store. We have been in business since 1986. The key factor was we could not loose even 1 hour of service during the project. We needed minimal customer impact and a seamless transition from the old building to the new building. Ridge Construction accomplished all of our expectations and more.

We began our hunt for a construction firm back about 2-3 years ago. Chris was referred by Atlantic Mechanical who is responsible for all of our high tech refrigeration equipment in the store. Once we met Chris we quickly realized why he was referred. He is personable, knowledgeable and trustworthy. We stressed to Chris from the start that we needed his full support during the town meeting process and all the town board meetings. This consisted of the Planning Board, Conservation Board, Building Inspectors Office, Health Department, Police and Fire Departments and many others that we would need to deal with along the way. Chris was outstanding to work with. He supported us for over 1 ½ years during these meetings attending almost all of them without ever receiving a penny. He wanted to help and looked at the big picture. His support was instrumental in the approval of our project.

Lastly Chris and his team are very reliable. If Chris states a deadline or commits to anything, you do not need to worry. It is not only done by the deadline but it is done with the best quality you could ask for and many times done early. His sub contractors and the people he does business with are also like Chris, trustworthy, loyal and almost became part of our family business. The best part of it all is his understanding of the "customer". He will go out of his way to assure you and your customers have the best service possible. We not only had the building to worry about but we also had extensive drainage, pavement, landscaping, plumbing, electrical etc to deal with along with over 8,000 customers coming in the store a week while this was all going on. What could have been a very stressful situation was actually enjoyable to my Dad and I because Chris Ridge and Ridge Construction made it that way. He was very sensitive to minimal disruptions. The project was finished early and was done above our expectations. We could not be happier with the performance of Ridge Construction, Chris and his entire team. I truly believe we owe this great experience to Ridge Construction and Chris Ridge for sure. I cannot thank him enough and Dad now jokes that he is like another son to him! That's how he makes you feel. He cares about the outcome of your project and takes ownership like it is his own. Dad always said he was the last one still sweeping and cleaning up at the end of a long day. That's just how he is! I would refer his organization to anyone without hesitation. They are a top notch. If anyone needs proof or pictures come by and see us or I would be happy to send an e-mail photo gallery. It is something we are very proud of thanks to Chris Ridge and Ridge Construction.

Best Regards,

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